



**FPSC|CTAC** FOOD PROCESSING SKILLS CANADA    COMPÉTENCES TRANSFORMATION ALIMENTAIRE CANADA

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# COVID-19 Resource Guide for Food and Beverage Processing Businesses and Employees

**Prepared by:**  
**Food Processing Skills Canada**

During this unprecedented time, FPSC is supporting members, businesses and industry stakeholders with relevant information and resources, many available at no cost.

For more information please visit [www.fpsc-ctac.com](http://www.fpsc-ctac.com) or via email at [info@fpsc-ctac.com](mailto:info@fpsc-ctac.com)

## **Agriculture and Agri-Food Canada Updates**

In order to monitor the rapidly evolving COVID-19 situation, Agriculture and Agri-Food Canada is holding a series of conference calls for industry representatives. The conference calls will take place Tuesdays and Thursdays from 12:00 to 13:00 EST. In order to maximize the time available for the call, please dial into the teleconference at 11:45 AM. The calls will start with a government update on key themes being heard, followed by a Question and Answer period as time permits.

To dial-in in English

Toll-free dial-in number (Canada/US): 1.877.413.4814

Local dial-in number: 613.960.7519

Participant passcode: 2471610#

## **General Resources and Information on COVID-19**

### [World Health Organization \(WHO\) COVID-19 Microsite](#)

This is the main COVID-19 webpage for the World Health Organization with links to their resources.

### [World Health Organization Situation Reports](#)

Published daily, Situation Reports are in-depth reports regarding all aspects of COVID-19 cases and impacts around the globe.

### [World Health Organization - Events as They Happen](#)

This page on the WHO's website is dedicated to rolling updates. The page also has links to other resources such as media releases, YouTube videos, video clips for broadcasters and more.

### [Q&A on COVID-19](#)

Common questions regarding COVID-19 and answers on the World Health Organization's website.

### [Information for the agriculture and agri-food industry](#)

This page on the Government of Canada's website, hosts information specific to the agriculture and agri-food industry. Information on this page include resources for producers and businesses, jobs and temporary foreign workers, trade and transportation, food supply and additional resources.

## Specific Food and Beverage Processor Resources

### [Business Continuity Planning Templates](#)

This link is to the Business Development Bank of Canada's (BDC) page on contingency plans. On this page there are several PDF templates available to help your business develop a sturdy contingency plan.

### [Canadian Centre for Occupational Health and Safety](#)

Here you can learn about developing a health and safety plan, learn what legislation applies to your workplace and more.

### [Tip sheets: Pandemic guidance for industry: Food Processing](#)

Free to download tip sheet for food processors provided by the Canadian Centre for Occupational Health and Safety. This free resource provides sector specific guidance on workplace health and safety and good practices for both employees and employers.

### [Canadian Chamber of Commerce's Pandemic Preparedness Guide](#)

This link will bring you to the Canadian Chamber of Commerce's website where you can download a PDF copy of their pre-created Preparedness Guide.

### [Disinfectants to use against COVID-19](#)

Hosted on the Health Canada website, this page with resources explains appropriate disinfectants to combat the spread of COVID-19.

### [Canadian Food Inspection Agency – Webpage on COVID-19](#)

CFIA covers a wide range of information relating to COVID-19 on this webpage. Questions about food safety and Canada's food supply, animal health and COVID-19, or what happens if there is a reduction in inspection staff because of the virus are answered.

### [Agriculture and Agri-Food Canada: Information for Industry](#)

Agriculture and Agri-Food Canada (AAFC) explains the situation for the industry and provides answers to frequently asked questions like, "How will the Government address the workforce/labour shortage as a result of the Canadian border being closed?" and "Can animals become sick with COVID-19?".

### [Temporary Foreign Workers and COVID-19](#)

This Government of Canada webpage outlines processing measures and instructions for applying for temporary foreign workers. This page is updated regularly.

### [Food Processing Skills Canada Free Courses](#)

The following two courses are being offered at no cost during this time. To access the following courses at no cost please use the **FPSChelps** at check out. Two free courses being offered are; [Managing the Virtual Workforce](#) and [National Sanitation Training Program](#).

## **Health and Safety Considerations**

### [Responding to COVID-19 in a Federally Regulated Workplace](#)

This Government of Canada resource discusses hazard prevention, employer responsibilities and more.

### [World Health Organization: Infection prevention and control/WASH](#)

This page on the World Health Organization's website provides several separate publications on prevention and infection control.

### [Centre for Disease Control: Show Me the Science: How to Wash Your Hands](#)

Learn why washing your hands is so important, and learn the correct way to wash your hands during the COVID-19 pandemic.

### [Stop the Spread Business Information Line: 1.888.444.3659](#)

This phone for Ontario businesses is toll-free, and aimed to help answer questions that Ontario businesses who have questions about the recent emergency order to close at-risk workplaces.

### [Centre for Disease Control: How to Protect Yourself](#)

Find out how the virus spreads and what steps you can take to protect yourself and others.

### [Public Health Agency of Canada: COVID-19](#)

The Public Health Agency of Canada's website linked above provides latest updates on the COVID-19 situation, provides links to services and information and more.

## **Relief for Businesses, Individuals & Employees**

### [Resources for Canadian Businesses](#)

This Government of Canada page contains resources for Canadian Businesses, with four key considerations: support for employees, support for businesses, business travel and events, and business in international markets.

### [Download the Canada Business App](#)

With this app you can easily navigate government services, get recommendations tailored to your business, set up personalized notifications and more.

### [Benefits and Services – COVID-19](#)

This Government of Canada resource provides detailed information on employment insurance, emergency benefits such as; Canada Emergency Relief Benefit (CERB), Canada Emergency Wage Subsidy (CEWS) and more. Click to learn eligibility and criteria for relief funds.

### [Resources for Small Businesses](#)

This Canadian Federation of Independent Business page has buttons to several resources from the Canadian Federation of Independent Business. These resources include: FAQ, free templates for Notice to Visitors, Emergency Preparedness and Sick Policy, what CFIB is currently doing, registration for webinars and more.

### [Farm Credit Canada's Program Details](#)

This resource will direct you to a page with FCC's current program details, including a deferral of principal and interest up to six months on existing loans and more.

## **Government of Canada New Updates**

### [Current News](#)

This link will bring you directly to the Government of Canada's Newsroom.

## **Provincial and Territorial News Updates**

[Alberta](#)

[British Columbia](#)

[Manitoba](#)

[Ontario](#)

[Québec](#)

[New Brunswick](#)

[Northwest Territories](#)

[Nova Scotia](#)

[Newfoundland and Labrador](#)

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